

REPUBLIQUE DU CAMEROUN
Paix – Travail – Patrie

**INSTITUT NATIONAL DE LA
STATISTIQUE**



REPUBLIC OF CAMEROON
Peace – Work – Fatherland

**NATIONAL INSTITUTE OF
STATISTICS**

**THIRD SURVEY ON EMPLOYMENT AND THE
INFORMAL SECTOR IN CAMEROON (EESI 3)**

PHASE 2

SURVEY ON THE INFORMAL SECTOR

QUESTIONNAIRE

STRICTLY CONFIDENTIAL AND NOT AIMED FOR TAXES

Information collected during this survey are strictly confidential following law N° 91/023 of 16th December 1991 on censuses and statistical surveys which mentions in its article 5 that «individual information related to economic or financial situation recorded in any statistical survey form can never be used for economic control or repression».

October-January 2021~~019~~

CUP. CHARACTERISTICS OF THE PRODUCTION UNIT		CUP3b. How many production units of the same type do you possess?	
CUP1a. What is the name of the main activity carried out in the production unit that you manage? <i>Describe with detail the type of product (goods or services) produced or sold</i>		CUP4. Is the production unit you manage registered? 1.Yes 2.No If No, why?	
(See Nomenclature of activities for the code)		a) Tax payer's N°	a)
		b) Business registration N°	b)
		c) Professional card	c)
		d) NSIF/ CNPS	d)
CUP1a2. In which division is located your IPU? (See nomenclature of administratives units)		Why No?	
Locality : _____		1. Too complicated proceedings	5. Does not know if he/she has to register
		2. Too expensive	6. Does not want to collaborate with the State
		3. In the process of registration	7. Other (Specify) _____
		4. Not compulsory	
CUP1b. Do you exercise other activities in the same unit? 1. Yes 2. No		CUP5a. Who created this production unit or took the decision to carry out this activity?	
CUP2a. In which type of premises (where) do you exercise your activity?		1. Yourself, alone	
Without professional premises:		2. Yourself with other persons	
01. Hawker/nomadic		3. One (many) member(s) of the family	
02. Improvised post on the highway		4. Other persons	
03. Fixed post on the highway		CUP5b. In which year was this production unit created?	
04. Vehicle/motor bike/bike/wheelbarrow/rickshaw/truck		CUP5c. In which year did you start managing or exploiting this production unit?	
05. Customers' home		CUP5d. Why did you create or decide to manage (exploit) this production unit?	
06. In your home without special installation		1. Did not find a wage-earning (State / civil service)	
07. In your home with special installation		2. Did not find a wage-earning (NGO / International Organization)	
08. Improvised post in a market		3. Did not find a wage-earning work (Medium/big enterprise)	
09. Other (Specify) _____		4. Did not find a wage-earning work (small enterprise)	
With professional premises: → Go to CUP2c		5. To get better income	
10. Fixed premises in a public market (shop, counter)		6. To be independent (his/her own boss)	
11. Workshop, shop, restaurant, hotel, etc.		7. By family tradition	
12. Pond/pool/river/sea side		8. Capital limited to do something else	
13. Shed		9. Other (Specify) _____	
14. Other (Specify) _____		CUP5e. When you started managing this production unit, how many persons where working there (including yourself)?	
CUP2b. Without premises: Why do you exercise your activity out of professional premises?		Total :	
1. Did not find available premises		of which: Employed	
2. Does not have means to let or buy premises		Non-empl	
3. Exercises his activity with more facility		Mis en forme : Retrait : Gauche : 0 cm	
4. Does not need it	→ Go to CUP2e	CUP5f. What was the main source of capital at the start of your business activity?	
5. Other (Specify) _____		01. State support (PIAASI, FNE, PAJER U, PHEMA, PTS-Jeune, etc.)	Mis en forme : Français (France)
CUP2c. With premises: The premises or the place where you exercise your activity is:		02. Own savings	
1. Only to yours (proprietor) 4. Lent		03. Loans from friends / relatives	
2. Associated with others 5. Squatted		04. Contribution of the associates	
3. Hired/rented 6. Other (Specify)		05. Bank loans	
CUP2d. In your premises, do you have:		06. Loan to individuals (informal)	
A. Running water 1. Yes 2. -No	A.	07. Tontines	
B. Toilet/latrine 1. Yes 2. -No	B.	08. Micro-finance institutions	
C. Waste disposal system 1. Yes 2. -No	C.	09. Don / Heritage	
D. Electricity 1. Yes 2. -No	D.	96. Other (Specify) _____	
E. Fixed phone 1. Yes 2. -No	E.	CUP5g. If own savings, what was the main source?	
F. Mobile phone 1. Yes 2. -No	F.	1. Previous employment in the public sector / Large and medium private enterprises	
G. Fixed computer and / or laptop 1. Yes 2. -No	G.	2. Previous Jobs in the Informal Sector / Small Business	
H. Internet connection 1. Yes 2. -No	H.	3. Sale of agricultural products	
CUP2e. If you were to sell these premises or this site, how much do you think they can buy it now from you on the market?		4. Sale of other goods (cattle, properties, ...)	
The sale is possible:		6. Other (Specify) _____	
1. Yes 2. No		MO. MANPOWER	
→ If Yes, at which amount? _____		MO1. How many persons (including yourself) worked, even just for an hour, during the last month of activity in this production unit?	
(Code in the boxes, in thousands of CFAF)		Total:	
If he cannot provide the amount, WRITE 99999998		of which: Salaried	
CUP3a. Do you possess other production units of the same type?		Non salaried	
1. Yes 2. No → Go to CUP4		Tableau mis en forme	
		Mis en forme : Police :(Par défaut) Times New Roman	

MO5. Characteristics of allowances and benefits

	End of year allowances	Other allowances	Paid leaves	Profit sharing	Affiliation to the NSIF/CNPS	Social support/aid	Other (Specify)
1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Codes of Allowances and benefits:
Tableau mis en forme
 1. Yes 2. No

Mis en forme : Centré

← **MONTHLY TOTALS**(In thousands of CFAF)

MO6. Did you have the following type of problems with your manpower?

a) Lack of skilled manpower	1. Yes	2. No	a) <input type="checkbox"/>
b) Lack of manpower	1. Yes	2. No	b) <input type="checkbox"/>
c) Instability of employees	1. Yes	2. No	c) <input type="checkbox"/>
d) Too high salaries	1. Yes	2. No	d) <input type="checkbox"/>
e) Problems with syndicates	1. Yes	2. No	e) <input type="checkbox"/>
f) Problems of discipline or lack of seriousness	1. Yes	2. No	f) <input type="checkbox"/>
g) Other (Specify) _____	1. Yes	2. No	g) <input type="checkbox"/>

MO7. How do you set your employees' salaries?

1. According to the official salary scale	<input type="checkbox"/>
2. By lining them up on the competitors' salaries	
3. By setting them yourself in order to ensure a Profit for yourself	
4. By negotiating with every wage-earner	
5. Other (Specify) _____	
6. No wage-earner in the establishment	

PV3. SALE OF NON-PROCESSED PURCHASES (TRADE)							
N°	Name of the product	Period <i>mois</i>	Unit	Quantity	Unit price (in CFAP)	Monthly value (in CFAP)	Destination
1		□		□□□□	□□□□□	□□□□□□□	□□
2		□		□□□□	□□□□□	□□□□□□□	□□
3		□		□□□□	□□□□□	□□□□□□□	□□
4		□		□□□□	□□□□□	□□□□□□□	□□
5		□		□□□□	□□□□□	□□□□□□□	□□
6		□		□□□□	□□□□□	□□□□□□□	□□
A		□		□□□□	□□□□□	□□□□□□□	□□
MONTHLY TOTAL						□□□□□□□	

SPACE RESERVED FOR CODIFICATION		
Product code	Monthly value (in CFAP)	Destination
□□□□□□□□	□□□□□□□	□□
□□□□□□□□	□□□□□□□	□□
□□□□□□□□	□□□□□□□	□□
□□□□□□□□	□□□□□□□	□□
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Mis en forme : Police :7 pt
 Mis en forme : Police :7 pt
 Mis en forme : Gauche

PV4. SERVICES OFFERED AND CUSTOM WORK							
N°	Name of the product	Period	Unit	Quantity	Unit price (in CFAP)	Monthly value (in CFAP)	Destination
1		□		□□□□	□□□□□	□□□□□□□	□□
2		□		□□□□	□□□□□	□□□□□□□	□□
3		□		□□□□	□□□□□	□□□□□□□	□□
4		□		□□□□	□□□□□	□□□□□□□	□□
5		□		□□□□	□□□□□	□□□□□□□	□□
6		□		□□□□	□□□□□	□□□□□□□	□□
A		□		□□□□	□□□□□	□□□□□□□	□□
MONTHLY TOTAL						□□□□□□□	

Product code	Monthly value (in CFAP)	Destination
□□□□□□□□	□□□□□□□	□□
□□□□□□□□	□□□□□□□	□□
□□□□□□□□	□□□□□□□	□□
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□□□□□□□□	□□□□□□□	□□

Codes of Period-Period: 1. -Day 2. -Week 3. -Fortnight 4. -Month 5. -Quarter 6. -Year

Codes of Destination-Destination:
 1.- Public or para-public sector 3. -Small trading enterprise 5. -Small non-trading enterprise 7. -Direct exportation 9. Stock
 2. -Big trading private enterprise 4. -Big non-trading private enterprise 6. -Household/individual 8. -Autoconsumption 10. Immobilized

Mis en forme : Anglais (États-Unis)

DC4. What are, in total, the charges of your production unit during the last months of activity?						SPACE RESERVED FOR CODIFICATION	
N°	Charges	Period	Value (inCFAF)	Monthly value (inCFAF)	Origin	Monthly value (inCFAF)	Origin
01	Remunerations (copy from MO3)						
02	Allowances and benefits (copy from MO5)						
03	Raw materials (copy from DC1a)						
04	Purchase costs of sold products (copy from DC1b)						
05a	Effective rent						
05b	Fictive rent of non tenant						
06	Water						
07	Gas						
08	Electricity						
09	Telephone, Internet						
10	Combustibles, fuel, lighting						
11	Small equipment and supplies						
12	Meals						
13	Transport/Handling						
14	Insurances						
15	Repair of vehicles and motorcycles						
16	Repairs of equipments of communication						
17	Other repairs						
18	Other services						
19	Social contributions, NSIF/CNPS						
20	Paid interests (to be copied from EIF)						
21	Taxes (Patente, global tax)						
22	Local taxes (ticket, TOHW ¹ , etc.)						
23	Registration and lease fees						
24	Other taxes and duties						
25	Other charges (Specify)						

Codes of Period: 1. Day 2. Week 3. Fortnight 4. Month 5. Quarter 6. Year
Codes Origin: 1. Public sector 2. Big trading private enterprise 3. Small trading enterprise 4. Big non-trading private enterprise 5. Small non-trading enterprise 6. Household/Individual 7. Direct importation 8. IPU itself

DC5a1. Did you have problems with State agents during the past twelve months while exercising your activity?		DC5a2. If yes, of which type?		DC5a3. How was the problem solved?		DC5b. In total, what is the amount that you paid for your production unit to these State agents within the past twelve months? (in CFAF)	
1. Yes	2. No					DC5b1 "gifts"	DC5b2 fines
1	Council						
2	Police						
3	Gendarme						
4	Justice						
5	Taxes						
6	Customs						
7	Control of prices						
8	Other (Specify)						

Codes Type of problem (DC5a2):
1. Related to premises
2. Related to taxes
3. Related to sold/used products
4. Related to prices
5. Related of Hygiene
6. Linked to the offenses
7. Other (Specify) _____

Mis en forme : Espace Avant : 6 pt

Codes Solution of the problem (DC5a3):
1. Payment of a fine against receipt
2. Payment of a gift or amicable settlement
3. Payment of fine against receipt and a gift
4. Payment of a fine without receipt
5. Other (Specify) _____

¹ TOHW : Temporary Occupation of Highway.

DC6a. How did the activity of your production unit vary within the past twelve months?												
RYTHM	M1	M2	M3	M4	M5	M6	M7	M8	M9	M10	M11	M12
1. Maximum												
2. Average												
3. Minimum												
0. No activity												
Answer code												

DC6b. Maximum, average and minimal monthly return within the past twelve months:

Max. ~~return~~-return: _____

Average ~~return~~-return: _____

Min. ~~return~~-return: _____

DC7a. Did you employ temporary labour force within the past twelve months?

1. Yes 2. No **Go to CFC1**

DC7b. If Yes, how many temporary agents within the maximum month-month?

Mis en forme : Retrait : Gauche : 0,1 cm

Mis en forme : Retrait : Gauche : 0,25 cm

Tableau mis en forme

Go to CFC1

CFC. CUSTOMERS, SUPPLIERS AND COMPETITORS

CFC1. Who is your main customer? (To whom do you mainly sell?)

1. Public and parapublic sector
2. Big private trading enterprise
3. Small trading enterprise
4. Big private non-trading enterprise
5. Small non-trading enterprise
6. Household/Individual
7. NGO/Associations/Non lucrative organisations
8. Direct exportation

CFC2. Who is your main supplier? (from whom do you mainly buy)

1. Public and parapublic sector
2. Big private trading enterprise
3. Small trading enterprise
4. Big private non-trading enterprise
5. Small non-trading enterprise
6. Household/Individual
7. NGO/Associations/Non lucrative organisations
8. Direct exportation
9. Not concerned

COMPETITION

CFC3a. Do you export part of your production?

1. Yes 2. No

CFC3b. If yes, which pourcentage? _____%

CFC3c. Towards which country mainly? _____ (see codes at the end of the page)

CFC4. On the home market, do you have competitors (that is to say enterprises that sell the same products or offer the same services like you)?

1. Yes 2. No **Go to CFC6b**

CFC5. Who is your main competitor?

1. Public and para-public sector
2. Big trading enterprises
3. Small trading enterprises
4. Big non-trading enterprises
5. Small non-trading enterprises
6. Household/Individual NGO/Associations/Non lucrative organisations
7. NGO/Associations/Non lucrative organisations
Household/Individual

CFC6a. From which countries do the products of these competitors come?

1. National market 2. Foreign 3. Doesn't know

Country n° 1: _____
Country n° 2: _____
(see Country Codes)

CFC6b. Do you commercialize foreign products?

1. Yes 2. No

If Yes, country of origin (see Codes of countries): _____

If no competitors (no at question CFC4), go to CFC9

CFC7. Compared to your main competitors in the home market, indicate how you are situated:

Compared to competitors	Home products	Foreign products
Your sale prices are :	1. Higher 2. Average 3. Lower 4. Not concerned	1. Higher 2. Average 3. Lower 4. Not concerned
Your cost prices are:	1. Higher 2. Average 3. Lower 4. Not concerned	1. Higher 2. Average 3. Lower 4. Not concerned
Your quality is/is :	1. Higher 2. Average 3. Lower 4. Not concerned	1. Higher 2. Average 3. Lower 4. Not concerned
The sales of your products is/are:	1. Rapid 2. Average 3. Slow 4. Not concerned	1. Rapid 2. Average 3. Slow 4. Not concerned

CFC8. How are your prices, compared to those of your main competitors who are big enterprises that sell the same products or services like you?

1. Prices higher by how much (%) : _____

2. Prices lower by how much (%) : _____ **Go to CFC8b**

3. Prices equal **Go to CFC9**

4. Doesn't know

CFC8a. Why are your prices higher than those of these big enterprises?

1. Your equipment is less productive
2. You don't have enough customers
3. You don't have access to loan
4. Your quality is superior
5. Your supply is dearer
6. Other (Specify) _____

CFC8b. Why are your prices lower than those of these big enterprises?

1. You don't pay or pay less taxes
2. Your labour costs are lower
3. Your customers are less rich
4. Your quality is inferior
5. You do not have enough customers
6. Other (Specify) _____

CFC9. How do you set the prices of your main products/main services?

1. By setting a constant percentage on the cost price
2. After bargaining with the customers
3. According to the competitors' prices
4. Following the official prices
5. Following prices set by the producers' association
6. Other (Specify) _____

Mis en forme : Centré

Mis en forme : Espace Avant : 6 pt

Go to CFC8b

Mis en forme : Espace Avant : 2 pt

Mis en forme : Retrait : Gauche : 0,16 cm, Espace Avant : 6 pt

Mis en forme : Police : 8 pt

Go to CFC9

Mis en forme : Retrait : Gauche : 0,16 cm

Mis en forme : Anglais (États-Unis)

Mis en forme : Anglais (États-Unis)

Mis en forme : Français (France)

Mis en forme : Retrait : Gauche : 0,16 cm

Tableau mis en forme

Mis en forme : Police : 8 pt

Mis en forme : Retrait : Gauche : 0,48 cm

Mis en forme : Retrait : Gauche : 0,16 cm

Mis en forme : Retrait : Gauche : 0,16 cm

Mis en forme : Police : 8 pt

Codes of country:	1. Nigeria	3. Other West Africa	5. Europe	7. Other Asia/America
	2. CEMAC	4. Other Africa	6. China	8. Rest of the world

EIF. EQUIPMENT, INVESTMENT, FINANCING AND INDEBTEDNESS

EIF1. Note equipment you made use of within the past 12 months to make your production unit function							
Type	Characteristics (write the name)	Quality Have you acquired it (See terms)?	Belonging Who does it belong to? (See terms)?	Origin From whom did you acquire....	Financing As the main source of funding (See terms)?	Date of acquisition (month / year) 98 if month unknown	How much do you estimate its current value? value? (replacement cost) (In CFAF)
Land	1. 2. A.						
Field improvement work	1. 2. A.						
Cost of transfer of ownership of non-assets	1. 2. A.						
Plant trees and plants providing a repeated production	1. 2. A.						
Premises	1. 2. A.						
Tractors	1. 2. A.						
Carts	1. 2. A.						
Draught animal	1. 2. A.						
Motor-pumps	1. 2. A.						
Motor-bikes	1. 2. A.						
Tricycles	1. 2. A.						
Bikes	1. 2. A.						
Trucks/rickshaw	1. 2. A.						
Professional vehicles	1. 2. A.						
Office furniture and equipment	1. 2. A.						
Machines	1. 2. A.						
Set of tools	1. 2. A.						
Data base	1. 2. A.						
Software	1. 2. A.						
ICT equipment	1. 2. A.						
Others (Specify)	1. 2. 3. 4.						
TOTAL							

Codes of Quality-Quality:	1. Bought new	2. Bought second hand	3. Auto-production	
Codes of Belonging-Belonging:	1. Personal property	2. Hiring	3. Lending or shared-property	4. Hire-purchase
Codes of Origin-Origin:	1. Public sector	3. Small private trading enterprise	5. Small private non-trading enterprise	7. Direct importations
	2. Big private trading enterprise	4. Big private non-trading enterprise	6. Household/individual	8. Other (Specify)
Codes Financing-Financing:	01. Saving, gift, heritage	04. Loan from suppliers	07. Loan from micro-finance	10. Other (Specify)
	02. Family loan	05. Loan from usurers	08. Bank loan	
	03. Loan from customers	06. Loan from the producers' associations	09. Tontine/njangi	

EIF3a. What is the present approximate rate of use of your production capacity? _____ % (Go to PP1 if this rate of use of the production capacity is 100%)	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PP5c. If no, why? 1. Wants to work alone 2. Does not know modalities of registration to associations 3. Associations take care of other problems 4. Associations are useless 5. Other (Specify) _____	<input type="checkbox"/>
EIF3b. With your present equipment, by how much can you increase your production? Without recruiting _____ % With recruiting _____ %	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	PP6a. Do you belong to a professional organization of your domain of activity? 1. Yes 2. No → Go to PP7	<input type="checkbox"/>
PP. PROBLEMS AND PROSPECTS			
PP1. What is the main reason that led you to choose [Name of activity]? 1. The family tradition 2. The job that you know 3. A better profit than other products or services 4. The assurance of returns more stable than with other products 5. Ceased an opportunity 6. Other (Specify) _____	<input type="checkbox"/>	PP6b. For which type of difficulties does this organization help you? a) Technical training 1. Yes 2. No b) Training in organization and accounts 1. Yes 2. No c) Assistance for supply 1. Yes 2. No d) Access to modern machines 1. Yes 2. No e) Access to loan 1. Yes 2. No f) Access to information on the market 1. Yes 2. No g) Access to big orders 1. Yes 2. No h) Problems / links with the administration 1. Yes 2. No i) Litigations with competitors 1. Yes 2. No j) Problems of security 1. Yes 2. No k) Other (Specify) _____ 1. Yes 2. No	a) <input type="checkbox"/> b) <input type="checkbox"/> c) <input type="checkbox"/> d) <input type="checkbox"/> e) <input type="checkbox"/> f) <input type="checkbox"/> g) <input type="checkbox"/> h) <input type="checkbox"/> i) <input type="checkbox"/> j) <input type="checkbox"/> k) <input type="checkbox"/>
PP2. How do you set the volume of your services? 1. Following firm orders made to you 2. According to the demand that you foresee 3. Following your capacity of production 4. Other (Specify) _____	<input type="checkbox"/>	Banks and micro-finance institutions PP7. If you could get a loan for your activity, what would you do in priority? 1. Increase your stock of raw materials 2. Improve your premises, your site 3. Improve your machines, furnitures, tools 4. Engage 5. Open another establishment with the same activity 6. Open another establishment with another activity: (specify the name of the activity) _____ 7. To make expenses out of the establishment 8. Other (Specify) _____	<input type="checkbox"/>
PP3. Which marketing strategy do you adopt towards your customers? 1. You wait that they show up 2. You try to make yourself known (in the family, the quarter, among friends) 3. You prospect your customers 4. Other (Specify) _____	<input type="checkbox"/>	PP8a. Have you ever applied for a bank loan for your activity? 1. Yes 2. No → Go to PP8d	<input type="checkbox"/>
PP4. Do you have problems or difficulties in the following domains? a) Supply with raw materials 1. Yes 2. No (quality or quantity) b) Selling of your production 1. Yes 2. No (lack of customers) c) Selling of your production 1. Yes 2. No (too much competition) d) Treasury (difficulties to get a loan) e) Recruitment of skilled personnel f) Lack of place, of adapted premises g) Lack of machine, equipment h) Technical difficulties of manufacturing i) Organization, management difficulty j) Too much controls, taxes k) Other (Specify) _____	a) <input type="checkbox"/> b) <input type="checkbox"/> c) <input type="checkbox"/> d) <input type="checkbox"/> e) <input type="checkbox"/> f) <input type="checkbox"/> g) <input type="checkbox"/> h) <input type="checkbox"/> i) <input type="checkbox"/> j) <input type="checkbox"/> k) <input type="checkbox"/>	PP8b. If yes, in which bank? 01. Afriland First Bank 10. Standard Chartered Bank 02. Banque Atlantique 11. UBA 03. BICEC 12. UBC 04. CBC 13. CCA Bank 05. Citybank 14. BC PME 06. Ecobank 15. BGFIBANK 07. NFC 16. Bank of Africa Cameroon 08. SCB 17. Bank abroad (Specify) _____ 09. SGC	<input type="checkbox"/>
PP5. In order to solve your present problems, would you wish to have aids in the following domains? a) Technical training 1. Yes 2. No b) Training in organization and in accounts 1. Yes 2. No c) Assistance for supply 1. Yes 2. No d) Access to modern machines 1. Yes 2. No e) Access to loan 1. Yes 2. No f) Access to information on the market 1. Yes 2. No g) Access to big orders 1. Yes 2. No h) Registration of your activity 1. Yes 2. No i) Publicity for your new products 1. Yes 2. No j) Limitation of controls and taxes 1. Yes 2. No k) Other (Specify) _____ 1. Yes 2. No	a) <input type="checkbox"/> b) <input type="checkbox"/> c) <input type="checkbox"/> d) <input type="checkbox"/> e) <input type="checkbox"/> f) <input type="checkbox"/> g) <input type="checkbox"/> h) <input type="checkbox"/> i) <input type="checkbox"/> j) <input type="checkbox"/> k) <input type="checkbox"/>	PP8c. Did you get loans? → PP9 1. Yes 2. No PP8d. If you did not apply for a bank loan, what is the main reason? 1. Too complicated proceedings 2. Too high interest 3. Guarantee asked for is too important 4. Does not correspond to your needs 5. Does not want to get a loan 6. Other (Specify) _____	<input type="checkbox"/>
PP5a. Could a professional or support association, in your opinion, help to solve problems related to your activity? 1. Yes 2. No → Go to PP5c	<input type="checkbox"/>	PP9. Apart from banks, do you know micro-finance institutions? 1. Yes 2. No → Go to PP16	<input type="checkbox"/>
PP5b. If yes, which type of association? 1. Producers /traders association only 2. Independent structure including producers/ traders 3. Support organization to micro-enterprises 4. Other (Specify) _____	<input type="checkbox"/>	PP10. If yes, how did you come to know them? 1. By « mouth to ear » (family, friend, neighbour, etc.) 2. By my professional milieu 3. By an association of my village people 4. By a visit of the institution 5. By publicity (folder, poster, radio, television) 6. Other (Specify) _____	<input type="checkbox"/>

Mis en forme : Gauche, Retrait : Gauche : 5,1 cm, Espace Après : 2 pt

Mis en forme : Retrait : Gauche : 2,35 cm

Mis en forme : Police :6 pt

Mis en forme : Police :6 pt

Mis en forme : Anglais (États-Unis)

Mis en forme : Police :5 pt, Anglais (États-Unis)

Mis en forme : Anglais (États-Unis)

Mis en forme : Police :3 pt

Mis en forme : Couleur de police : Rouge

Mis en forme : Anglais (États-Unis)

Mis en forme : Anglais (États-Unis)

PP11. Can you give the name and the location of the three main institutions of microcredit that you know? Codes Localisation : Location codes: codes : 1. In this quarter 3. Elsewhere in town 5. Cannot say 2. In a neighbouring quarter 4. Out of town Name of the institution Localisation / Localisation A _____ <input type="checkbox"/> <input type="checkbox"/> B _____ <input type="checkbox"/> <input type="checkbox"/> C _____ <input type="checkbox"/> <input type="checkbox"/>		Other support structures PP16. Apart from institutions previously mentioned (banks, institutions of micro credits), do you know other support structures to small enterprises? 1. Yes 2. No → Go to PP19	
PP12a. Do you know services proposed by these institutions of micro credits? 1. Yes 2. No → Go to PP16		PP17. If yes, how did you come to know them? 1. By «mouth to ear» (family, friend, neighbour, etc.) 2. By my professional milieu 3. By an association of my village people 4. By a visit of the institution 5. By publicity (folder, poster, radio, television) 6. Other (Specify) _____	
PP12b. If yes, do you know the type of credits that they propose? 1. Yes 2. No → Go to PP16		PP18. Can you give the names and the location of the three main support structures that you know? Location: 1. In this quarter 4. Out of town 2. In a neighbouring quarter 5. Cannot say 3. Elsewhere in town Name of the institution: Location 1- _____ <input type="checkbox"/> <input type="checkbox"/> 2- _____ <input type="checkbox"/> <input type="checkbox"/> 3- _____ <input type="checkbox"/> <input type="checkbox"/>	
PP12c. If yes, did you have recourse to them? 1. Yes 2. No → Go to PP15		PP18a. Did you have contact with one or several of these support institutions/ structures? 1. Yes 2. No → Go to PP19	
PP12d. If yes, did you get a credit? 1. Yes 2. No → Go to PP14		PP18b. List of support institutions / structures contacted : A- _____ <input type="checkbox"/> <input type="checkbox"/> B- _____ <input type="checkbox"/> <input type="checkbox"/> C- _____ <input type="checkbox"/> <input type="checkbox"/>	
PP13a. If yes, what was the use of the credit? (See interviewer's manual for codification)		PP18c. For each of the institutions, which type of services did you ask for and which answer did you get? (Keep the same order as in the list given in PP18b) Answer 1. Favourable 2. Unfavourable Service asked for <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
PP13b. Was the credit obtained within the past 12 months? 1. Yes 2. No, one previous year 3. No, more later		PP18d. For each of these institutions, if the answer for the service demanded is favourable, evaluation of the satisfaction of the demand and reason of eventual unsatisfiedness (Keep the order of the list of institutions in PP18b; refer to PP13d for codes) Evaluation of satisfaction Reason of unsatisfiedness A- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/> B- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/> C- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/>	
PP13c. What was the impact of the credit on your enterprise? a- Increase of the volume of production 1. Yes 2. No b- Diversification of the production 1. Yes 2. No c- Increase of the volume of sales 1. Yes 2. No d- Improvement of competitiveness/ profitability 1. Yes 2. No e- Recruitment of additional manpower 1. Yes 2. No f- Reduction of working time/work load 1. Yes 2. No g- Use of less manpower 1. Yes 2. No h- Settlement of treasury difficulties 1. Yes 2. No i- Other (Specify) _____ 1. Yes 2. No PP13d. For each of the institutions, from where you got the loan, evaluation of the satisfaction of the demand and reason of the eventual non satisfaction (Keep the order of the list of institutions at PP11) Evaluation of satisfaction Reason of non-satisfaction A- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/> B- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/> C- <input type="checkbox"/> <input type="checkbox"/> If evaluation =3 <input type="checkbox"/> <input type="checkbox"/> Codes for evaluation of the satisfaction 1. It was what I was asking for 2. It was a different thing, but it suits me 3. It does not correspond to my needs (non-satisfaction) Reason of non-satisfaction: 1. Non-understandable answer 2. Already known or obsolete information 3. Misfit information to my enterprise 4. Too expensive service 5. Service taking too much time 6. Allocated with difficult access (location, time-table, administrative difficulties, etc.) 7. Other (Specify) _____ (Go to PP16 after this question)	a. <input type="checkbox"/> <input type="checkbox"/> b. <input type="checkbox"/> <input type="checkbox"/> c. <input type="checkbox"/> <input type="checkbox"/> d. <input type="checkbox"/> <input type="checkbox"/> e. <input type="checkbox"/> <input type="checkbox"/> f. <input type="checkbox"/> <input type="checkbox"/> g. <input type="checkbox"/> <input type="checkbox"/> h. <input type="checkbox"/> <input type="checkbox"/> i. <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	Conjuncture and Prospects PP19. Are you planning to increase the manpower within the next 12 months? 1. Yes 2. No → Go to PP19b	
PP14. If the loan application was rejected, what is the reason? (Go to PP16 after this question) 1. Incomplete documents 2. Complete but not convincing documents 3. Insufficient guarantees 4. Insufficient initial capital 5. Activity / enterprise judged not viable 6. Does not know		PP19a. If yes, by how many? TOTAL : of which: Wage-earners Apprentices Family helps	
PP15. If you did not apply for a loan, for which reason? 1. Amount of the loan insufficient 5. Too many guarantees required 2. Too complex proceedings 6. Does not need it 3. Interest too high 7. Other (Specify) _____ 4. Maturity period too short		PP19b. If you were to engage wage-earners, who will you choose in priority? 1. Close parents, recommended persons, whatever their qualification or experience 2. A former wage-earner of a big enterprise 3. A former wage-earner of a small enterprise 4. A former apprentice 5. Anybody 6. Other (Specify) _____	
Modalities of PP13a 1. Purchase of raw materials/goods 2. Improvement of the premises	3. Acquisition or maintenance of equipment 4. Payment of wages-earners 5. Training of manpower	6. Reimbursement of previous debts 7. Extension of the establishment 8. Other (Specify)	

Mis en forme : Anglais (États-Unis)

Mis en forme : Espace Avant : 3 pt

Mis en forme : Police :8 pt

Mis en forme : Anglais (États-Unis)

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Mis en forme : Anglais (États-Unis)

Mis en forme : Anglais (États-Unis)

Mis en forme : Retrait : Gauche : 1,84 cm

Tableau mis en forme

<p>PP20. In case the demand reduces, which main strategy would you adopt?</p> <ol style="list-style-type: none"> To reduce the number wage-earners To reduce salaries To reduce your benefice To diversify your activities To seek another employment To improve the quality of your products To abandon the activity Other (Specify) _____ 	<input type="checkbox"/>	<p>PP27a. Compared to last year, the number of your customers has:</p> <ol style="list-style-type: none"> Increased Decreased Remained stable 	<input type="checkbox"/>
<p>PP21. What is the main difficulty that may make your establishment disappear?</p> <ol style="list-style-type: none"> Lack of raw materials/goods Lack of customers Too much competition Lack of liquidities Lack of skilled personnel Problems of premises, of site Problems of machines, equipment Technical problems of manufacturing Problems of organization, of management Too much controls, taxes Other (Specify) _____ No risk of disappearing 	<input type="checkbox"/>	<p>PP27b. As compared to last year, do you have new customers who were going previously to big enterprises?</p> <ol style="list-style-type: none"> Yes No Does not know 	<input type="checkbox"/>
<p>PP22. What is the main difficulty that prevents you from developing your establishment?</p> <ol style="list-style-type: none"> Lack of raw materials/goods Lack of customers Too much competition Lack of liquidities Lack of skilled personnel Problems of premises, of site Problems of machines, equipment Technical problems of manufacturing Problems of organization, of management Too much controls, taxes Seasonality of the activity No problem of development Other (Specify) _____ 	<input type="checkbox"/>	<p>PP28. In your opinion, how do prices of your products or services increase, compared to the prices of other goods and services?</p> <ol style="list-style-type: none"> Faster Identically Less faster 	<input type="checkbox"/>
<p>PP23a. Do you think that there is a future for an establishment like yours?</p> <ol style="list-style-type: none"> Yes → Go to PP24a No 	<input type="checkbox"/>	<p style="text-align: center;">Role of the State and relations with the administration</p> <p>PP29. In your opinion, what is the best way to set the prices of products / services that you sell?</p> <ol style="list-style-type: none"> Setting of prices by the State Setting of prices by the association of producers Setting of prices by the law of supply and demand 	<input type="checkbox"/>
<p>PP23b. If no, do you think of changing the activity?</p> <ol style="list-style-type: none"> Yes No <p>If yes, for which activity? _____</p>	<input type="checkbox"/>	<p>PP30. Are you ready to register your production unit with the administration?</p> <ol style="list-style-type: none"> Yes No Does not know The production unit is already registered 	<input type="checkbox"/>
<p>PP24a. If you had relatives or acquaintances, would you wish that they take over your activity after you?</p> <ol style="list-style-type: none"> Yes No 	<input type="checkbox"/>	<p>PP31a. Have you ever tried to get a tax payer's card for this activity?</p> <ol style="list-style-type: none"> Yes, successfully Yes, without success No <p style="text-align: right;">→ Passez à PP31c</p>	<input type="checkbox"/>
<p>PP24b. Why?</p> <ol style="list-style-type: none"> Promising, profiting activity Less profiting activity, no future Difficult activity, much risks Preference for a wage-earning salary In order not to stay unemployed, waste of time To take care of my self To have a better income In order to master a technique Other (Specify) _____ 	<input type="checkbox"/>	<p>PP31b. If yes without success, why did it not succeed?</p> <ol style="list-style-type: none"> Proceedings are too complex Administrative slowness Costs too high Too much corruption Other (Specify) _____ 	<input type="checkbox"/>
<p>PP25a. Compared to last year (i.e during the last 12 months), your profit:</p> <ol style="list-style-type: none"> Has improved Has remained stable Has decreased Not concerned <p style="text-align: right;">Go to PP26a Go to PP25c</p>	<input type="checkbox"/>	<p>PP31c. In your opinion, what is the main advantage to be registered (of having a tax payer's number),</p> <ol style="list-style-type: none"> Access to loan Access to a better site in the market Sale of products to big enterprises Publicity Other (Specify) _____ No advantage 	<input type="checkbox"/>
<p>PP25b. If your profit has improved, why?</p> <ol style="list-style-type: none"> Increase of the sold production Increase of the unitary margin applied Increase of sold production and unitary margin <p style="text-align: right;">Go to PP26a</p>	<input type="checkbox"/>	<p>PP32a. Would you be ready to pay taxes activity?</p> <ol style="list-style-type: none"> I am already paying Yes No 	<input type="checkbox"/>
<p>PP25c. If your profit decreased, why?</p> <ol style="list-style-type: none"> Decrease of the sale Decrease of the unitary margin Decrease of the sale and the unitary margin 	<input type="checkbox"/>	<p>PP32b. Did the production unit you are managing pay (Name of the tax) within the past 12 months?</p> <ol style="list-style-type: none"> Yes No <p>If no, why? why?</p> <ol style="list-style-type: none"> The global tax Licence tax « patente » Other taxes on production 	<input type="checkbox"/>
<p>PP26a. Which new strategy have you adopted since the beginning of the year 2020?</p> <ol style="list-style-type: none"> Prospection of new customers Changing of supplier to reduce the cost Installation in less costly premises Limitation of the salary increase None of these strategies 	<input type="checkbox"/>	<p>PP32c. Would you be for the setting of a unique tax on your activity?</p> <ol style="list-style-type: none"> Yes No Doesn't know 	<input type="checkbox"/>
<p>PP26a. Which new strategy have you adopted since the beginning of the year 2020?</p> <ol style="list-style-type: none"> Prospection of new customers Changing of supplier to reduce the cost Installation in less costly premises Limitation of the salary increase None of these strategies 	<input type="checkbox"/>	<p>PP32d. According to you, this tax must be paid per</p> <ol style="list-style-type: none"> Day Week Month Trimester Semester Year 	<input type="checkbox"/>
<p>PP26a. Which new strategy have you adopted since the beginning of the year 2020?</p> <ol style="list-style-type: none"> Prospection of new customers Changing of supplier to reduce the cost Installation in less costly premises Limitation of the salary increase None of these strategies 	<input type="checkbox"/>	<p>PP33. In your opinion, to which institution must the tax revert?</p> <ol style="list-style-type: none"> Central administration Council Do not know 	<input type="checkbox"/>
<p>PP26a. Which new strategy have you adopted since the beginning of the year 2020?</p> <ol style="list-style-type: none"> Prospection of new customers Changing of supplier to reduce the cost Installation in less costly premises Limitation of the salary increase None of these strategies 	<input type="checkbox"/>	<p>PP34. In which domain in priority must the tax be received be used?</p> <ol style="list-style-type: none"> Education, health Infrastructure (roads, markets, etc.) Functioning (office furniture, maintenance) Civil servants' salary 	<input type="checkbox"/>

PP26b. As compared to last year, you have:

- 1. Increased the unitary margin applied in order to increase or maintain your living standard
- 2. Decreased the unitary margin to attract customers
- 3. You did not modify your unitary margin



- 5. Putting of a support fund to micro-enterprises
- 6. Creation of employment
- 7. Subvention of basic product
- 8. Other (Specify) _____

SS. SOCIAL SECURITY		SS9. Have you already subscribed to an insurance with a private company to cover the trade risks? 1. Yes 2. No	
SS1a. Have you ever heard talking of social security? 1. Yes 2. No	<input type="checkbox"/>	SS10. For which insurance(s) did you subscribe to? a. Old age insurance b. Death insurance c. Life insurance d. Schooling insurance e. Sickness/industrial accident insurance f. All risks insurance	<input type="checkbox"/>
SS1b. If yes, which guaranties does social security offer to workers and their families? 1. Family allowance (per minor child) 2. Family benefit (in case of illness, industrial accident, decease/death, invalidity, maternity) 3. Retirement pension	<input type="checkbox"/>	DS. SOCIAL DIALOGUE DS1a. Within the past 12 months, did you have any employees? 1. Yes 2. No 3. Had no employee during the past 12 months	<input type="checkbox"/>
SS2. Do you know the National Social Insurance Fund (NSIF/CNPS)? 1. Yes 2. No	<input type="checkbox"/>	DS1b. If yes, which type of conflicts did you have? 1. Salary arrears 2. Leadership 3. Assiduity (absence, punctuality, etc.) 4. Notification of dismissal 5. Knavery of receipts (non-payment/partial of receipts) 6. Other (Specify)	<input type="checkbox"/>
SS3a. Is at least one of your employees registered there? 1. Yes 2. No	<input type="checkbox"/>	DS1c. How did these conflicts end? 1. Redundancy/dismissal 2. Amicable settlement 3. Technical unemployment 4. Resignation of the employee 5. Salary suspension 6. Other (Specify)	<input type="checkbox"/>
SS3b. If no, why? 1. Excess proceedings 2. High costs 3. Does not the interest 4. Does not think he/she is concerned 5. No employee 6. Other (Specify)	<input type="checkbox"/>	DS2a. Within the past 12 months, how many persons have been dismissed (sacked) following these conflicts? If nobody, write 00 and go to DS3	<input type="checkbox"/>
SS4a. What do you think about its present functioning? 1. Without opinion 2. Very satisfactory 3. Satisfactory 4. Less satisfactory 5. Not satisfactory	<input type="checkbox"/>	DS2b. If there were at least one case of dismissal which measures were taken at the end of this/these dismissal? 1. Nothing was done 2. Compensation 3. Other (Specify)	<input type="checkbox"/>
SS4b. Why are you not satisfied by its present functioning? 1. Limited coverage of the population 2. Insufficient services 3. Complexity in the registration formalities 4. Complexity in assuming responsibility 5. Other (Specify)	<input type="checkbox"/>	DS3. Does it exist within the IPU a group of employees constituted likely to defend the interests of the employees? 1. Yes 2. No	<input type="checkbox"/>
SS5. Are you aware of the existence of a fund called SECU for voluntary insured persons in the liberal professions and the informal sector? 1. Yes 2. No	<input type="checkbox"/>	DS4a. Did employees' express claims within the past 12 months? 1. Yes 2. No	<input type="checkbox"/>
SS5a. Are you personally favourable to the creation/existence of a social and protection system of contribution for those exercising trades like yours? 1. Very favourable 2. Favourable 3. Less favourable 4. Not favourable 5. Indifferent/Without opinion	<input type="checkbox"/>	DS4b. If Yes, what was the nature of these claims? 1. Salary increase 2. Reduction of the number of working hours 3. Improvement of working conditions 4. Other (Specify)	<input type="checkbox"/>
SS5b. What must be, according to you, the status of such a system of social and protection contribution? 1. Para-public (Managed by the State and the private) 2. Public (Managed by the State) 3. Private (Managed by the private)	<input type="checkbox"/>	DS4c. What was the outcome of the very last claim? 1. Unprimed by repression 2. Unprimed by the way of conciliation 3. In the process of resolution 4. Other (Specify)	<input type="checkbox"/>
SS6. What would be according to you, the advantages of such a system? 1. To guarantee the retirement of the beneficiaries 2. To insure the beneficiaries in case of work incapacity 3. To insure the family in case of premature disappearance of beneficiary 4. Insure health coverage 5. Granting aid to unemployed persons 6. Other (Specify)	<input type="checkbox"/>	DS5. How do employees generally express their claims? 1. Cessation of activities 2. Individual negotiation 3. Collective negotiation 4. Association 5. Administration 6. Family 7. Other (Specify)	<input type="checkbox"/>
SS7. For such a system of social and protection contribution, which maximal monthly amount per personnel would you contribute? 1. Less than 500 CFAF 2. Between 500 and 1000 CFAF 3. Between 1000 and 2000 CFAF 4. Between 2000 and 5000 CFAF 5. Between 5000 and 10 000 CFAF 6. 10 000 CFAF or more	<input type="checkbox"/>	DS6. Are you in favour of the creation of group of employees constituted within the IPU? 1. Yes 2. No 3. Not concerned (IPU of less than 3 employees)	<input type="checkbox"/>
SS8. What are the risks that you would like that system to cover in priority (classify them in priority order from 1 to 9)? a. Industrial accident b. Professional illness c. Old age d. Invalidity e. Decease/death f. Family allowance g. Maternity h. Ordinary illness i. Unemployment	<input type="checkbox"/>		<input type="checkbox"/>

<p>DS7. In the framework of your activities, you are in relation with:</p> <p>a) State (Senior Divisional office, Sub divisional office...) 1. Yes 2. No</p> <p>b) Council 1. Yes 2. No c) Force of law and order (police ...) d) Justice 1. Yes 2. No e) Taxes 1. Yes 2. No f) Price control 1. Yes 2. No g) Other IPU of the same activity 1. Yes 2. No h) Other IPU out of activities 1. Yes 2. No i) Other (Specify) 1. Yes 2. No</p>	<p>a) <input type="checkbox"/> b) <input type="checkbox"/> c) <input type="checkbox"/> d) <input type="checkbox"/> e) <input type="checkbox"/> f) <input type="checkbox"/> g) <input type="checkbox"/> h) <input type="checkbox"/> i) <input type="checkbox"/></p>	<p>DS8d. With which of these structures do you mostly keep up relations?</p> <p>1. State (Senior Divisional office, Sub divisional office...) 2. Council 3. Force of law and order (police, gendarmerie, ...) 4. Justice 5. Other IPU of the same activity 6. Other IPU out of activities 7. None 8. Other (Specify)</p>	<p>Mis en forme : Police : 7 pt Mis en forme : Normal, Retrait : Gauche : 0 cm Go to DS9a</p>	
<p>DS8a. Does it happen that you disagree with these entities?</p> <p>1. Yes 2. No</p>	<p><input type="checkbox"/></p>	<p>DS8e. Generally, which type of relation do you have with the entity? (Name of entity?)</p> <p>1. Conflictual 2. Good relation/ collaboration</p>	<p>Mis en forme : Anglais (États-Unis) Mis en forme : Anglais (États-Unis)</p>	
<p>DS8b. If yes what is the main reason?</p> <p>1. Non-payment of taxes 2. Abuse of some agents 3. Non-respect of hygiene and sanitation rules (encombrement de la chaussée...) 4. Administrative decision (prefect...) 5. Non-respect of prices 6. Illegal trade 7. Abnormal installation of structure 8. Other (Specify)</p>	<p><input type="checkbox"/></p>	<p>DS9a. Are you affiliated to any association?</p> <p>1. Yes 2. No</p>	<p>End</p>	
<p>DS8c. How do you solve your disagreements?</p> <p>1. Payment of a fine according to regulations 2. Dialogue /negociation /consensus 3. Recourse to representatives/ association 4. Bribe/ other corruption</p>	<p><input type="checkbox"/></p>	<p>DS9b. If yes, to which type of association</p> <p>1. CIG 2. Cooperative 3. Syndicate 4. Other (Specify)</p>	<p><input type="checkbox"/></p>	
<p>DS9c. Why are you affiliated to an association ?</p> <p>1. In order to better defend our interests 2. Obligation 3. Financial mutual help 4. Other (Specify)</p>			<p><input type="checkbox"/></p>	
<p>END OF THE QUESTIONNAIRE & THANK YOU FOR YOUR COOPERATION</p>				<p>Mis en forme : Police : 9 pt, Gras Mis en forme : Paragraphe de liste, Gauche, Numéros + Niveau : 1 + Style de numérotation : 1, 2, 3, ... + Commencer à : 1 + Alignement : Gauche + Alignement : 0,63 cm + Retrait : 1,27 cm</p>

***&
THANK YOU FOR YOUR COLLABORATION***